

# Hypervibe Warranty Info

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## Limited Product Warranty & Exclusions

Hypervibe provides a limited warranty that covers defects of your Hypervibe vibration fitness machine caused by material or manufacturing faults. The warranty period is for 2 years and begins on the date of purchase by the original end user.

This limited warranty is made only to the original purchaser of the Hypervibe machine, and is not transferable to any subsequent owner. In order to qualify for warranty, the purchaser must register the product online at [www.hypervibe.ca](http://www.hypervibe.ca).

Hypervibe will, at its option, repair or replace the defective component(s) free of charge, provided that Hypervibe is notified of the defect during the warranty period and a dated proof of purchase is furnished. Hypervibe reserves the right to inspect the faulty component(s) and determine if the defect is due to material or manufacturing flaws. Hypervibe also reserves the right to charge for service time expended if the defect is not due to material or manufacturing flaws or is not for some other reason subject to this limited warranty.

### **HYPERVIBE DOES NOT WARRANTY VIBRATION MACHINES FROM ANY AND ALL DEFECTS OR DAMAGE CAUSED BY:**

- Normal wear and tear
- Shipping or transportation damages
- Improper installation
- Exposure to unsuitable environmental conditions (including but not limited to damage due to lightning strikes)
- Unauthorized or abnormal use or operation
- Negligence or accidents
- Material or workmanship not provided by Hypervibe
- This warranty does not cover costs related to the removal, installation, or troubleshooting of Vibration fitness machine.

HyperVibe will, at its option, use new and/or reconditioned parts in performing warranty repair and in building replacement products. Hypervibe reserves the right to use parts or products of original or improved design in the repair or replacement. If Hypervibe repairs or replaces a product, its warranty continues for the remaining portion of the original warranty period or 90 days from the date of the return shipment to the customer, whichever period expires later.

All replaced products and all parts removed from repaired products become the property of Hypervibe. Hypervibe covers both parts and labour necessary to repair the product and return shipment to the customer, via a Hypervibe selected non-expedited freight carrier within Canada. The warranty does not cover any cost associated with installation, removal or re-installation of the Hypervibe vibration fitness machine. Please contact us for further questions regarding your warranty at [canada@hypervibe.com](mailto:canada@hypervibe.com)